



**GENESIS ECO DRAIN
25 YEAR LIMITED PRODUCT WARRANTY**



Genesis Turf Inc., (GT) warrants our Genesis Eco Drain product with a 25-Year Limited Product Warranty (“Limited Warranty”). All Limited Warranties are from the date of the purchase and assuming the Genesis Eco Drain is maintained as recommended by GT. GT shall not in any event be liable for any indirect, incidental, punitive, special, consequential, or other similar damages including, but not limited to loss of profits or revenue, economic loss, or other goodwill, even if GT has been notified of the possibility of such damages. Slight color changes and normal wear and tear may occur over the lifetime of the product and are not considered an issue or basis for a claim. **All labor costs involved with the installation, loss of wages, removal of the affected product and/or re-installation of any replacement will be the responsibility of the purchaser.**

Subject to the following Limitations:

General provisions of this Limited Warranty apply to the functionality of the Genesis Eco Drain with regard to ultraviolet degradation, and does not apply to damage incurred during installation, improper underlay, crushing, willful or negligent abuses, or damage by machinery or equipment, nor does it apply when the product is not installed by a licensed certified installer. The strain rate and deformation rate increase significantly when the material is subjected to extreme heat and will not be warranted in such conditions. GT holds the right to look at temperature history reports to determine if the material has been exposed to consistent extreme heat over a period of 96 hours or more.

Warranty Coverage:

In the event of warranty issues covered by this Limited Warranty, GT will either (a) replace the affected portion of the product with a new product of the same quality or (b) GT may elect to issue a credit instead of replacement. This credit shall only apply to the affected areas of the artificial turf product. Replacement of the affected areas is for the drain products only, excluding any and all costs associated with the installation, including but not limited to installation supplies, inconvenience, labor charges, etc. This Limited Warranty excludes all implied warranties, and GT shall in no event be liable for a breach of warranty in any amount exceeding the invoice price of the product. GT’s Limited Warranty coverage schedule is as follows: Years 1-8 (100%); Years 9-12 (50%); Years 13-25 (25%).

Limitations on Coverage:

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, GT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN LAW OR IN FACT, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY FOR A PARTICULAR PURPOSE.

Furthermore, this Manufacturer’s Limited Warranty does not cover the following:

1. Damage from accidents, vandalism, abuse, neglect and improper installation.
2. Acts of God (including earthquakes, floods, hurricanes, vehicular traffic, damage caused by dogs and other natural disasters).
3. Use of chemicals, fire and improper cleaning methods.
4. Failure to properly maintain, protect and/or repair the product as needed
5. Damage that occurs during the shipping/transportation process. All shipping claims must be filed against the freight company in question.
6. Damage caused by reflection/external heat source (melting) or other flammable materials. Such reflection sources include but are not limited to: windows, vinyl fences, metal blocks, concrete/stucco walls, etc.
7. Product is subject to normal wear and tear. Normal wear and tear.
8. Visual lines caused by variation of the color of yarns.
9. When a Claim needs to be submitted the following information is required to be sent to Claims@online-turf.com (GT Sales Order Number, GT Invoice Number, Pictures, Customer Name, Address and Phone Number)

Limitations on Liability:

The purchaser must promptly inspect all products upon delivery. Should any shortages, defects or non-conformities be discovered during the initial inspection upon delivery of the products, GT shall take on the obligation of making sure the products are free from such shortages, defects or non-conformities if and only if, the purchaser notifies GT in writing within 30 days after the date of purchase of said products. This Limited Warranty is extended to the original purchaser and is not transferable. In order to qualify for this Limited Warranty, the customer must fill out the GT Warranty Registration, submit a copy of the registration and a copy of their receipt to the address or email below and receive confirmation of registration via email from GT.

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